

英語 (English)

Privacy Policy

Fukuda Hospital, Social Medical Corporation Aiiikukai (hereinafter referred to as "the Hospital"), recognizes the importance of protecting patients' personal information. The Hospital complies with the Act on the Protection of Personal Information and other relevant laws and regulations, and, based on its social responsibility as a medical institution, strives to appropriately acquire, use, manage, and protect personal information.

This policy shall be implemented in conjunction with the content of the "Comprehensive Consent Regarding Medical Care, Personal Information, and Research Use" (hereinafter referred to as "Comprehensive Consent") at the Hospital.

Please note that your personal information will be used and provided in accordance with the following "Handling of Personal Information at the Hospital" (hereinafter referred to as the "Handling of Personal Information").

If you do not agree to such use or provision, please notify the Patient

Consultation Desk below.

Handling of Personal Information at the Hospital

1. Scope of Personal Information

The personal information handled by the Hospital includes the following:

- Basic Information

Name, date of birth, address, contact information, insurance information, etc.

- Medical Information

Medical records, examination results, diagnostic images, nursing records, delivery records, etc.

- Consent and Explanation-Related Information

Consent forms, explanations provided to patients, consultation records, etc.

- Video and Audio Information

Images taken within the Hospital, security camera footage, audio recordings, etc.

- Other Information

Any other information that can identify a specific individual.

2. Acquisition of Personal Information

- The Hospital acquires personal information through appropriate and fair means, including the following:
 - Medical application forms, medical questionnaires, and consent forms
 - Referral letters and medical information provided by other medical institutions
 - Medical care and services such as examinations, tests, nursing care, and delivery management
 - Telephone inquiries, email communications, and web-based reservation systems
 - Video Recording for Security and Safety Management
 - Video recordings may be made within the Hospital for the purposes of security and safety management.

3. Purpose of Use of Personal Information

The Hospital uses personal information within the scope of the following purposes:

(1) Medical Care and Healthcare Services

- Medical practices such as examinations, tests, nursing care, surgery, delivery management, and blood transfusion
- Cooperation with other medical institutions, pharmacies, and laboratory testing facilities
- Providing explanations to family members or related persons (with the patient's consent or when deemed medically necessary)

(2) Medical Insurance Administration and Accounting

- Insurance claims and billing procedures
- Accounting and payment processing

(3) Medical Safety and Quality Improvement

- Medical safety management measures
- In-house education and training
- Evaluation and improvement of the quality of medical care

(4) Research and Academic Activities

- Academic presentations, research papers, and statistical analyses

When personal information is used for research or academic purposes, it will generally be anonymized and conducted after ethical review when necessary.

(5) Hospital Management

- Improvement of medical services
- Enhancement of patient services

(6) Public Relations and Medical Information

- Public relations activities and provision of medical information about the
Hospital

The use of photographs and videos will, in principle, be limited to cases where the consent of the individual has been obtained.

(7) Compliance with Laws and Regulations

- Responding to requests based on laws, regulations, or requests from governmental or administrative authorities

4. Significance and Scope of Comprehensive Consent

In order to provide safe and appropriate medical care, the Hospital requests that patients provide comprehensive consent ("Comprehensive Consent") for the use of personal information within the scope necessary for medical care and hospital operations.

Comprehensive Consent applies to matters that are essential for routine medical care and healthcare services. Its purpose is to protect patients' lives and health and to ensure the quality and safety of medical care.

5. Exceptions for the Protection of Life and Health (Emergency Medical Care and Blood Transfusion)

If the Hospital determines that there is an urgent need to protect a patient's life or physical health, personal information may be used to the necessary extent regardless of whether the patient's consent has been obtained.

Furthermore, when the Hospital determines that a blood transfusion is medically necessary to preserve life or health, the Hospital may perform necessary transfusions, including emergency transfusions, even if the patient's consent cannot be obtained.

6. Provision to Third Parties

The Hospital will not provide patients' personal information to third parties except in the following cases:

1. When the patient's consent has been obtained
2. When required by laws or regulations
3. When there is an urgent need to protect a person's life or physical health
4. When it is necessary to share information with other medical institutions, pharmacies, laboratory testing facilities, administrative authorities, nursing care providers, or welfare institutions to provide safe and appropriate medical care to the patient, within the scope necessary for medical treatment

7. Photography Within the Hospital and Social Media Posting(Provisions Linked to Comprehensive Consent)

The Hospital establishes the following policy regarding photography and video recording within the Hospital:

1. Photography or video recording that interferes with medical procedures or clinical care is strictly prohibited.
2. Please ensure that third parties other than family members, other patients, or Hospital staff are not captured in photos or videos.
3. Photography of the patient's own ultrasound images during prenatal examinations is generally permitted.
4. If this policy is violated, the Hospital may request the cessation of recording or posting and may require the deletion of the relevant data.

8. Security Management Measures

To protect personal information, the Hospital implements the following measures:

- Access restrictions to electronic medical records and other medical information systems
- Confidentiality education and training for staff members
- Appointment of a person responsible for personal information management
- Implementation of information security measures

9. Refusal or Withdrawal of Comprehensive Consent

(1) Principle of Comprehensive Consent

Comprehensive Consent at the Hospital is essential for providing safe and appropriate medical care. Therefore, in principle, patients may not refuse or withdraw Comprehensive Consent in its entirety. If Comprehensive Consent cannot be obtained in full, it may become difficult for the Hospital to provide appropriate medical care. In such cases, the Hospital may limit the scope of medical services, review the continuation of treatment, or refer the patient to another medical institution.

(2) Partial Refusal or Withdrawal of Comprehensive Consent(Consultation Available)

Patients may request to refuse certain specific items included in the Comprehensive Consent. Such requests may also be withdrawn at a later time. However, depending on the nature of the request, the Hospital may not be able to accept it if: medical safety cannot be ensured, appropriate medical care cannot be provided, the safety or rights of other patients or healthcare professionals may be infringed, or the request would conflict with laws or medical ethics.

In such cases, the Hospital will explain to the patient the scope of medical care that can be provided and whether continued treatment at the Hospital is possible.

(3) Responsibility of the Medical Institution

The Comprehensive Consent and this Privacy Policy at the Hospital are intended to ensure the provision of safe and appropriate medical care to patients.

If such consent cannot be obtained, the Hospital may be unable to fulfill its responsibilities as a medical institution. In such cases, the Hospital may, at its discretion, limit the scope of medical services, review the continuation of treatment, or refer the patient to another medical institution.

10. Disclosure of Medical Information (Medical Records, etc.) and Handling of Personal Information

If a patient requests disclosure of medical information held by the Hospital (including medical records, examination results, and diagnostic images), the Hospital will respond appropriately in accordance with applicable laws and regulations and the procedures established by the Hospital.

In cases where the patient has passed away, or where the patient is unable to express his or her intentions due to illness or other reasons, the Hospital will also appropriately respond to requests made by family members or authorized representatives who have legitimate authority under applicable laws and regulations.

In principle, the Hospital will not correct, delete, or suspend the use of information contained in medical records, in consideration of the professional nature of medical practice and the continuity of medical care. However, if there is an obvious factual error in the record, the Hospital will respond appropriately in accordance with applicable laws and guidelines concerning medical record management.

Furthermore, if the Hospital receives inquiries from administrative authorities based on laws and regulations, requests for information that are deemed necessary for medical care from other medical institutions, or requests from courts or other public authorities for disclosure, submission, or preservation of medical records (including orders to preserve or suspend alteration of medical records), the Hospital will respond promptly and appropriately in accordance with relevant laws and regulations.

11. Revision of the Policy

This policy may be revised without prior notice due to amendments to laws and regulations or changes in operational practices.

12. Contact Information

Patient Consultation Desk

Fukuda Hospital

Social Medical Corporation Aiikukai

2-2-6 Shinmachi, Chuo-ku

Kumamoto City, Kumamoto 860-0004

Japan

TEL: +81-96-322-5116

FAX: +81-96-322-3968

E-mail: yuukari@fukuda-hp.or.jp

Date of Establishment: March 7, 2026

*This document has been translated using ChatGPT.

If you notice any errors or inaccuracies, please contact us.